

# Advantech Display Systems

Differentiating Solutions for Every Application

- ✓ Core Values and Technologies
- ✓ Product Offerings
- ✓ Configured-to-order Solution
- ✓ Case Studies
- ✓ Product Selection



**ADVANTECH**

*Enabling an Intelligent Planet*

[www.advantech.com](http://www.advantech.com)

# Advantech Display Systems

Advantech designs, develops and manufactures in display systems that meet the demands of industrial display markets in transportation, medical, and many system integration markets globally. Combining proven technologies and flexible manufacturing, Advantech creates class leading solutions for your customers that deliver significant product differentiation and competitive advantage. Our customer-centric approach reinforces all of our activities and in an essential part of the thousands of products we ship daily. Advantech breathes new life into your next design with our award winning display systems.

## Core Competency and Leading Technologies

Advantech provides comprehensive display products and systems through the integration of its broad technology base. This technology is brought together in our 10,000 clean room facilities for consistent class leading quality whether in standard, semi-custom or full custom systems.



Class 10,000 Clean-room



Professional Engineers



Value-added Services



Assured Quality

## Optical Technology

- High Brightness up to 2,000nit
- Thermal Design
- Anti-reflective coating: <1% reflection
- Privacy and Polarising Filters



Optical Bonding



Sunlight Readable



High Brightness

## Mechanical Design

- Aluminium, Steel and Stainless Chassis
- Open, Closed Frame, Panel mount and Proflat designs
- Panel cutting for panoramic and stretch format display
- Optional IP54/IP65 solution



IP54/IP65

## Industrial Display Systems with integrated chassis and Video card

### Industrial Open Frame Monitors



#### IDS-3000 Series

- 6.5"~21.5" size options
- DVI/VGA interface
- Open/Closed frame options
- Rear/VESA mounting

### Digital Signage and Stretched Monitors



#### DSD-5000 Series

- 28"(16:3), 38"(16:4.5) size options
- DVI/VGA interface
- Wall mount

### Proflat – professional series



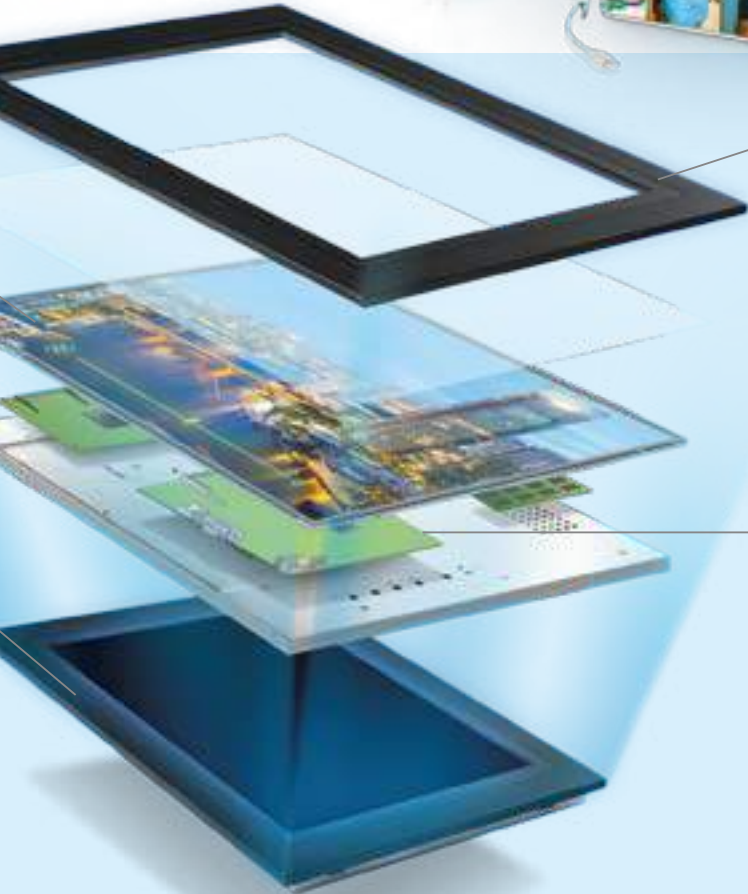
#### IDP31 Professional Series

- 10.4" and 21.5" Wide
- 100% flush front contemporary style
- Black or white colour options
- Multi-touch PCT

### Configured to order Monitors

#### IDS-31 Series

- built-to-order from 6.5" to 65"
- Open and closed frame chassis
- Choice of touch input including multi-touch
- optional network management -m2talk
- VGA/DVI/HDMI/DP options



**Touch & Protection**

- All touch technologies
- Decal printing and glass engineering
- Vandal proof solutions
- Multi-touch and gesture control



Vandal Proof



Single/ Multi-touch

**Electronic Capability**

- Compatible signal cable set
- A/D card design for special function
- DICOM for medical applications
- Network diagnostic
- Data collection at point of display



DICOM



Network Remote Control

**Industrial Display Kits**

**Standard Brightness**



**IDK-1000 Series**

- 5.7"~21.5" options
- Outdoor applications
- LVDS signal interface

**Sunlight Readable**



**IDK-2000 Series**

- 8.4"~21.5" size options
- Outdoor applications
- LVDS signal interface

**Industrial Display Modules**

- 5.7"~65" size options
- MTBF: 50K/hr
- Viewing Angel: TN / MVA / IPS
- Operating temperature : -30~85° C
- LVDS signal interface

**4:3 Aspect Ratio**



**Wide Aspect Ratio**



# Industrial Display Systems

## IDS-3000 Series

Advantech Ultra Slim Monitor includes Open Frame series -IDS-3100 Series and Panel Mount series -IDS-3200 series, provides 6.5"~21.5" industrial grade monitors with ultra slim and light design. The open front bezel architecture enables flexible and customized face plates for easy re-engineering and is ideal for any embedded applications. The panel mount design saves customer's design effort for front frame. The integrated brackets on the chassis edges make installation easier and more efficient.

### Product Portfolio

#### IDS-3100 Series Slim Open Frame Monitors



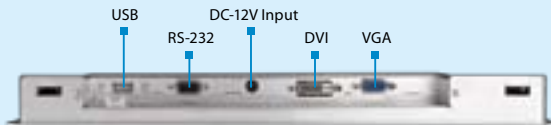
- 6.5"~21.5" wide size options
- Dual VGA/DVI Interface
- Integrated bracket
- Optional touchscreen: P-cap, resistive, non-touch
- Rear/VESA mount support

#### IDS-3200 Series Panel Mount Monitors



- 6.5"~21.5" wide size options
- Dual VGA/DVI Interface
- Rugged metal front frame
- Optional touchscreen: P-cap, resistive, non-touch
- Front/VESA mount support

#### Standard Version



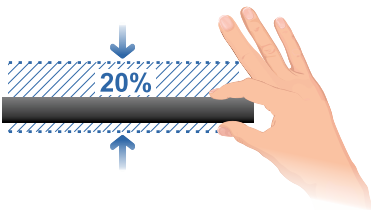
- DVI/VGA signal interface
- -20~60°C wide operating temperature
- Combo touch interface of USB and RS232

#### Economical Version



- VGA signal interface
- 0~45°C wide operating temperature
- Combo touch interface of USB and RS232

### Key Features



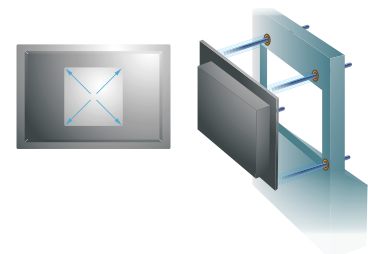
#### Slim and Light Design

Saving 20% installation space



#### Wide Operating Temperature

-20~60 wide temperature support



#### Flexible Mounting support

Rear/Panel/VESA(75x75&100x100 mm) mounting support

# Ultra Slim Modular Panel PC for Medical Device

Surface area and pore size distribution analyzers offer a complete solution for characterizing the surface of solid materials and utilizing the well-established gas adsorption technique to measure the surface area and porosity of solids. They are widely used in the medical field and provide single and multi-point surface area analysis, and multi-gas and full adsorption capability.



## Application Requirement

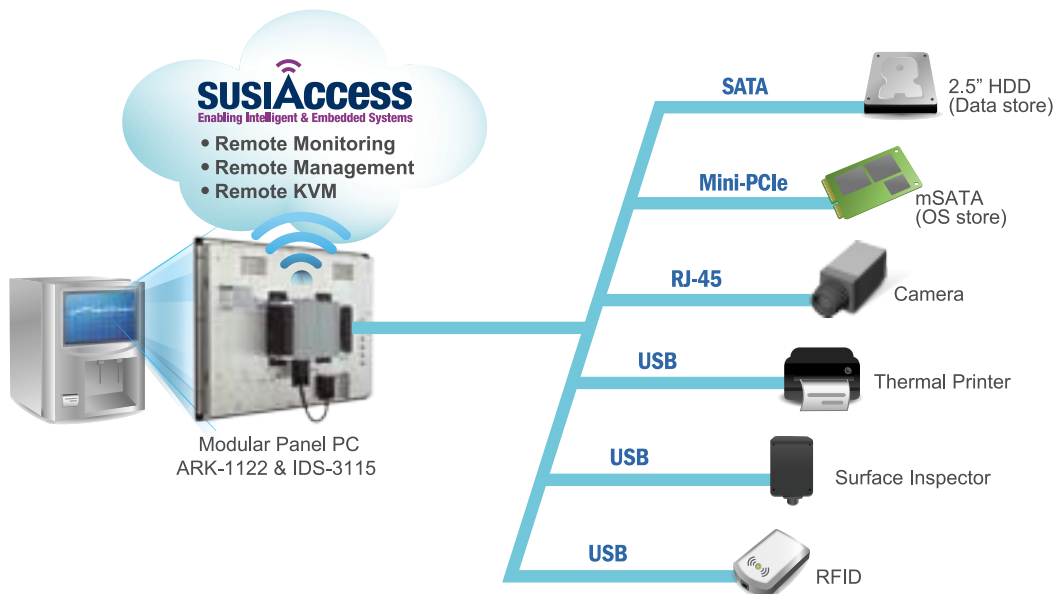
A surface area and pore size distribution analyzer needs to be a complete solution for reliable long term use. It needs to have a high MTBF and longevity support to ensure a long product life time, and an interactive interface is necessary to provide accurate control and ease of operation. And lastly, an embedded fanless system with an integrated display assembled in a compact chassis is needed for rock-solid installation and space saving.

## System Solutions

Advantech provided this customer with an ultra slim modular panel PC solution which included ARK-1122, a slim, and energy-saving embedded fanless system and IDS-3115, a 15" open frame touch monitor powered with an Intel Atom N2600 processor. The 15" XGA modular panel PC features a 5-wire resistive touch screen which enables reliable operation, and assured durability of 10 million touches. This combination fulfilled both computing and display needs and allowed the customer to build their system with flexibility in mind. Coming with an integrated kit, tailor-made cables, and VESA mounting bracket, the customer could easily integrate our solution into their application with a highly efficient cabling arrangement. Moreover, the modular panel PC is 30 mm thinner than the average panel and is therefore highly suitable for installation and space saving.

## Benefits

- Off the shelf modularized panel PC solution, for easy and reliable implementation
- Open frame architecture for customized face plate
- 5-wire resistive touch solution to provide quicker touch response
- Ready-to-use software platform to remote manage devices in a simple yet powerful way




# Configurable Industrial Monitors


## IDS31 Series

Advantech IDS31 series is a fully configurable display solution available in a range of screen sizes and enabling you to specify different touch technologies and user options from high brightness to video inputs, including DisplayPort. Choose from a variety of compact mechanical constructions for complete flexibility in product design. High quality industrial grade components ensure durability and meet the demands of the industrial market, supported by 100% product burn-in and the service back up of the global Advantech corporation

**Select from 6.5" to 65" In either open or closed frame chassis**

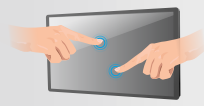


Open-frame steel chassis




Black closed-frame chassis


**Add optional protection glass or touch input**




Multi-touch PCT



Vandal-proof 6mm SAW




Rugged 5-wire Resistive




Light & Sensitive Surface Capacitive


**Chose I/O type(s) & network management**




VGA/DVI




VGA/DVI + network management



VGA/DVI/HDMI



VGA/DP

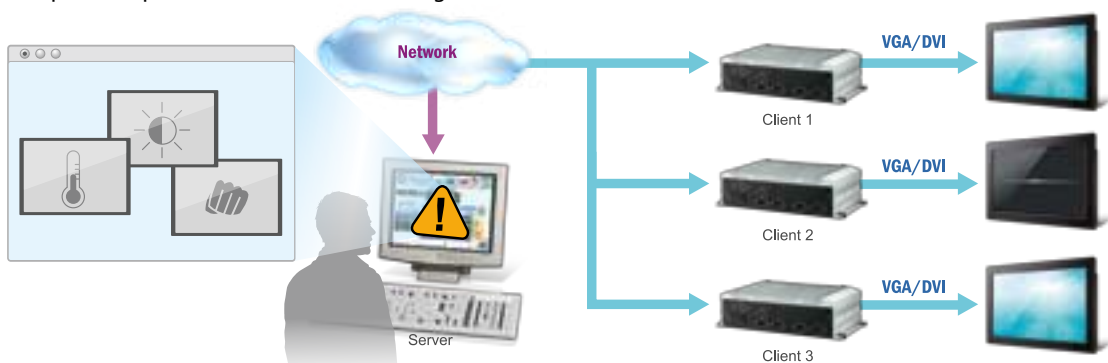


<b>Size</b>	6" ~ 55"
<b>Brightness</b>	200 ~ 2,000 nits
<b>I/O options</b>	VGA+DVI / VGA+DVI+HDMI+Audio / DisplayPort+VGA / M2Talk+VGA+DVI
<b>Touch options</b>	Anti Vandal Cover Glass / Surface Capacitive / Projected Capacitive / Infra-Red / Analogue Resistive / Surface Resistive / Acoustic Wave
Networking remote control option M2Talk	

## M2Talk Intelligent Management Solution

Advantech has developed intelligent display remote control and diagnostic system that enhances product lifetime and decreases service costs without the need for additional wiring.

It contains optional network management embedded in each monitor, which allowing remote control (backlight, on/off, etc.) and diagnostics (temp, shock, power, etc.) across the existing video link.



# Vending Application Gets Perfect Fit from Configured Display Solution

Like many products that need to integrate into their environment, in-store vending requires a maximum display area that can be optimised to meet the available space. In developing a new automated vending solution the client needed to meet several different mechanical sizes with consistent drive, control and other engineering features for easy implementation.



## Requirement

In order to perfectly present the product images, high resolution and wide viewing angle for maximizing audience impact are the crucial issues for a vending machine application. Additionally, the flexibility for VGA/DVI/HDMI option, and the compatibility with embedded computing platform are also emphasized by industrial customer's requirement. Furthermore, low profile appearance with different sizes open frame solution creates incentive to operate by consumers, which generates rapid production ramp-up.

## Solutions

Advantech deployed three different size monitors for this application enabling the customer to sell its vending product to the widest variety of retailers including corner shops, convenience stores and supermarkets. IDS31-270, IDS31-29 and IDS31-185 implemented in a paired configuration exceeded the mechanical and optical requirements, optimising the limited space that was available in the various formats. The units all had a VGA/DVI input and a common 12V DC power supply. The integrated VESA standard scalar A/D card meant no further software development was required for common imaging.

## Benefit

- Integrated high quality A/D card with VGA/DVI/HDMI and FHD capability
- 0~60°C wide operating temperature
- 80°/80°/85°/85° viewing angle
- Trouble free - Long service life
- 100% burn-in before delivery
- Rapid delivery using pre-configured options



# Ultra Thin Contemporary Monitors

## IDP31-ProFlat™

Advantech Proflat™ series of professional monitors responds to a demand for contemporary styling in demanding applications such as public signage, front of house information, medical and point-of-sale. The slim line monitors feature a flat, easy to clean and maintain glass surface that ensures product longevity. They can be used in either portrait or landscape mode and are cleverly designed so that no additional mechanical parts other than a VESA mount are needed to create a display system. The use of a metal chassis provides a rugged and stable platform to build solutions for the widest range of applications. Optional multi-touch and the choice of either black or white finishes enables further product differentiation.

### Product Portfolio



#### IDP31-104

- 10.4" screen size, 60°/60°/55°/55° viewing angle
- VGA/DVI/HDMI/Audio signal interface
- 0~60°C wide operating temperature
- 2mm multi-touch PCT touchscreen option
- 230 cd/m2 high brightness solution, 500:1 contrast
- 800 x 600 high resolution



#### IDP31-215

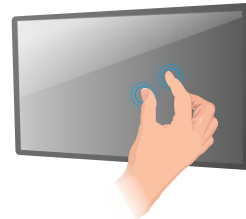
- 21.5" widescreen size, 80°/80°/85°/85° viewing angle
- VGA/DVI/HDMI/Audio signal interface
- 0~60°C wide operating temperature
- 2mm Multi-touch PCT touchscreen option
- 300 cd/m2 high brightness solution, 1000:1 contrast
- 1920 x 1080 ultra high resolution

### Key Features



#### Contemporary Style

True flat surface and rounded edges, no need for additional enclosures



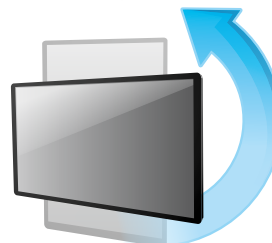
#### Multi-Touch Options

PCT multi-touch in 2 to 10 point options



#### Integrated Audio System

Built-in audio and speakers



#### Flexible Viewing Usage

Wide view-angle for both portrait and landscape mode



# 100% Flat Fronted Industrial Monitors for Retail POS & Digital Advertising

Digital advertising and point-of-sales displays are widely used in the retail industry as a specialised form of sales promotion. They are intended to raise brand awareness, engage with customers and draw their attention to new arrivals, special offers and promoted events. Due to their accessibility and the potential to deliver a round the clock service to a large audience, there are an increasing numbers of customers looking to provide products and services through digital advertising and POS displays.



## Application Requirements

An important aspect of this POS display was that it seamlessly integrated into and complemented the retail space, creating a unique visual promotion of the brand. The display had to operate 24/7; thus maintenance and durability issues were critical in order to maximise uptime. In addition, the display needed a wide viewing angle so it could be easily seen from different locations to have maximum impact, so a flexible solution was a necessity. Last but not least, a sleek enclosure without any brand logo was also required.

## Solutions

Advantech IDS31-104 and IDS31-215 ProFlat monitors were used to create the POS displays. With its slim line profile, smooth rounded corners and a 100% flat glass front the IDS31-ProFlat created a contemporary and user-friendly product that matched the customer's specific needs. To differentiate the product a white finish was added and a non-branded chassis ensured the display was a coherent part of the in-store design. A high brightness display offering superb clarity and wide viewing angles ensured the images could be seen from different areas of the store, driving audience engagement. The customer also required a long service life to ensure the display was durable enough to operate during and outside store opening hours. Finally, IDS31-ProFlat worked perfectly in both portrait and landscape modes, offering excellent user preference and viewing solutions to customers.

## Benefit

- 0~60°C operating temperature supports semi-outdoor and outdoor applications
- 80°/80°/85°/85° wide viewing angle for audience engagement
- 100% flat fronted touch and non-touch industrial grade monitors, offering contemporary presentation
- Non-brand product to allow differentiation



# Digital Signage Displays

## DSD Series

Advantech Digital Signage Display series is designed especially for digital signage applications. Our large-format, professional displays are not only attractive, but rugged enough to withstand the constant interactivity inherent in public access venues. Moreover, our digital signage displays can be easily integrated with Advantech ARK-DS series, providing a total solution for digital signage applications. Built to meet all the professional applications, Advantech Digital Signage Displays offer a longer life and a richer digital signage experience.

## Product Portfolio



### DSD-3000 Series Large Format Signage Displays

- 32", 42", 55" LCD size options
- Optical multi-touch option (Win7 & Win8)
- Wall mount solution (200 x 200 mm, 400 x 200 mm)
- Full HD 1080P high resolution
- Fanless design



### DSD-5000 Series Ultra Widescreen Signage Displays

- 28"(16:3) and 38"(16:4.5) size options
- Perfect for space limited applications
- High resolution and high brightness
- Wall mount solution (200 x 100 mm)
- Fanless design

## Recommended Digital Signage Players



**DS-060**

Ultra Slim Digital Signage Player



**DS-570**

Graphic Enhanced Digital Signage Player



**DS-762**

Multi-display Digital Signage Player

## Key Features



### Easy Installation

Supports wall mount solution



### Vertical Image Capability

Supports horizontal/vertical installation



### Better Image and Low Power(DSD-5000)

Compared to LED displays, DSD-5000 delivers better resolution and requires 50% less power.

# Dynamic Dining Experience with Ultra Wide Displays

There are many sea view restaurants near the San Francisco Bay area which offer a contemporary west coast dining experience. Our customer was looking for displays which could be used to feature video of San Francisco Bay. The view captured in the video is the same view of the restaurant customers see outside the restaurant. The installation is unique in that it takes a day-long time-lapse and then slices it up into multiple slices, compressing the video into a kind of landscape puzzle. Restaurant customers can witness all the activity that happens daily on the bay, but it's mixed and compressed so it forces a more conscious consideration of what you're viewing—perfect for a dynamic dining experience.



## Application Requirements

Because the display need to show super wide panoramic images of the landscape, the aspect ratio also needed to be super wide. Moreover, it needed to be high resolution enough to deliver stunning sea views in order to offer the best viewing experience from any angle. What's more, the light-weight and slim design was able to display both portrait and horizontal modes.

## System Solutions

Advantech DSD-5028 perfectly met the customer's need. The monitor is designed with a 16:3 aspect ratio which can easily display the panoramic seascapes captured outside the restaurant. DSD-5028 supports Extended Display Identification Data (EDID) which scales Full HD content to fit into 1920 x 358 resolution automatically without distortion. The outstanding slim and light design also benefited the customer with efficient space saving and installation. The DSD-5028 offers a high brightness of 700nits and a wide view angle of 176°(H) / 176°(V) which together guarantees excellent visibility under semi-outdoor environments from any direction. Its multi-signal interface of VGA and DVI and wall mounting support provided the customer with easy installation and integration with additional box PCs.

## Benefit

- Slim and light design with ultra-wide ratio, suitable for limited spaces
- High brightness of 700 nits for semi-outdoor application
- Wall mounting design for easy installation
- Plug and Play solution with dual signal interface of VGA and DVI and 24V power input



# Industrial Display Kit

## IDK Series

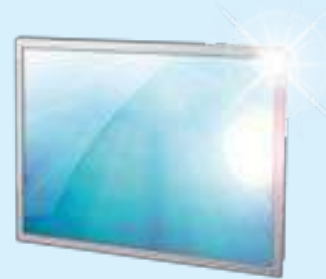
The Advantech industrial display kit series provides 5.7~21.5" industrial grade LCD panels, which are developed specially to work with all Advantech embedded boards. To better serve our customers, Advantech provides two product offerings including IDK-1000 and the ultra-high brightness IDK-2000 series to fulfill different application needs. Advantech also provides flexible customization services as follows: optical enhancement solutions, and LVDS cable customization, as well as on-demand technical support and panel repair services.

### Product Portfolio



#### **IDK-1000 series Indoor Display Kit**

- 5.7~21.5" options
- 200~450 nits brightness
- Resistive / Projected Capacitive Touch solutions
- LVDS signal interface



#### **IDK-2000 series Outdoor High Bright Display Kit**

- 8.4~21.5" options
- 1200 nits ultra-high brightness
- Resistive / Projected Capacitive Touch solutions
- Optional auto-dimming function
- LVDS signal interface

### 100% Compatible with Embedded Board

Advantech provides helpful tools for System Integrators to choose seamless display solutions with Advantech embedded boards. A smart selection wizard "Build Your Display". <http://www.advantech.com/buildyourdisplay>

#### **Consolidated LVDS Cable Design**

- Support 18~48bits LVDS and backlight control
- Customizable cable length

#### **VBIOS – Ready Setting**

- Compatibility testing
- VBIOS customization

#### **Touch Driver Support**

- Driver support for various OS - Windows, WinCE, and Linux
- Support USB and RS-232 touch interface

### Value-added Solutions



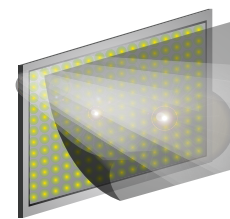
#### **Smart Auto-Dimming**

With a auto-sensor on the LED backlight, IDK-2000 can automatically adjust its brightness to ambient light saving energy up to 50%.



#### **Edge to Edge Touch Solutions**

Advantech provide edge to edge solutions both on p-cap and resistive touch screens with surface features such as logo printings, grooves, sliders, and indents.



#### **Flexible Optical Enhancement**

- Anti-reflection, anti-glare, anti-finger, anti-IR coating glass and film lamination
- Optical bonding for harsh environments
- Toughened glass for protection

# Outdoor Self-service Bicycle Rental System

In order to push energy efficiency and carbon reduction, more and more governments in different countries have built automatic bicycle rental systems and been encouraging its citizens to use non-polluting bicycles for short journeys. As the bicycle rental systems are operated in outdoor environment and 24/7 non-stop, the system would have to be rugged, reliable, accurate and enduring. Advantech IDK-2108 ultra-high brightness panel and MIO-2261 ultra-compact robust single board computer are chosen as part of the solution.



## Application Requirements

Several self-service bicycle rental stations needed to be installed in busy outdoor locations which would be exposed directly to sunlight. Therefore, clear visibility under strong sunlight was an essential priority. The stations also had to be able to resist fluctuating temperatures, sometimes extreme, with performance and stability unaffected.

## Solutions

To solve sunlight readability issues, Advantech selected the IDK-2110, a 10.4" 1200-nit, high-brightness, industrial display kit able to withstand outdoor environmental conditions. The LCD kit solution gave the customer complete flexibility in integrating the device, and let them focus more on their system design. The IDK-2110's wide temperature operation of  $-20^{\circ}\text{C} \sim 70^{\circ}\text{C}$  and its low power consumption feature of just 7.1 watt made the device ideal for any location. Besides, Advantech also sealed a customized edge-to-edge projected capacitive touch screen by optical bounding on IDK-2110. Even though it operates in harsh outdoor environments for long periods, the content of the panel still can be seen clearly. IDK-2110 works perfectly with Advantech's wide temperature single board computer MIO-2261. With compatible LVDS and backlight cables, Advantech provides System Integrators with a highly integrated display solution, and a foundation for efficient development.

## Benefit

- Wide temperature support:  $-20^{\circ}\text{C}$  to  $70^{\circ}\text{C}$
- 1200 nits ultra-high brightness to enhance readability in sunlight
- Sealed edge-to-edge projected capacitive touch screens on panels by optical bounding
- Protection from moisture, dust and also enhance the transparency.
- Integrated solution with MIO-2261, plus LVDS and backlight cables
- Longevity and 2-year standard warranty support

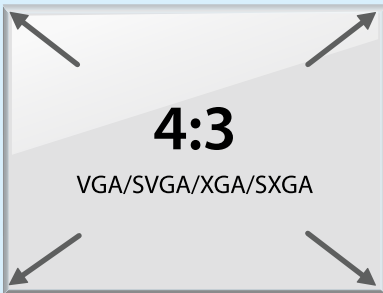


# Industrial Display Modules

More and more different types of panels are offered in the industrial field. However, most of them are not suitable and are quickly phased out. Advantech provides panels specially designed for specific fields such as HMI applications, Kiosk, ATM, POS, etc. These panels are also designed for Advantech products which have undergone DQA/QA testing internally. Moreover, the mechanical specs of our Industrial Display Modules are designed for easier integration. For example, the touch solution can be bonded on the surface of Industrial Display Modules with optical bonding. For outdoor applications, they can also have customized light enhancements of over 1000 nits, or have anti-reflection solutions.

## Features

- Size options from 5.7"~65"
- Industrial grade panel
- MTBF is 50K/hr
- Wide range operating temperature with -30~85° C
- 3 years longevity support



## Benefits



2-year Extended Warranty

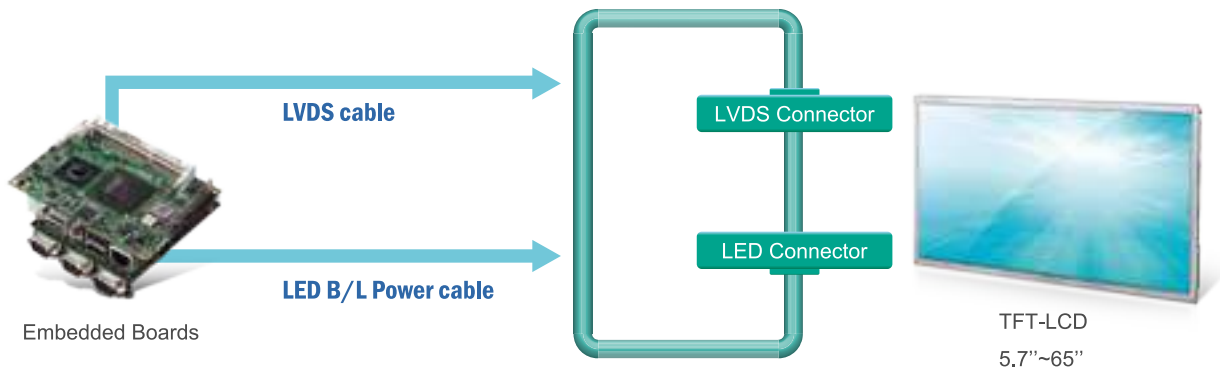


Global RMA Service



Panel Repair Service

## Cables Available for Advantech Embedded Boards Integration



# Product Selection Guide

		Diagonal Size		5.7"	6.5"	7"	8.4"	10.4"	12.1"	15.0"	15.6"	17"	17.3"
Feature		Small size 4:3 ratio, high resolution					Industrial grade 4:3 and wide format						
Product Range	Open Frame Monitor : IDS-3100 series		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Panel Mount Monitor : IDS-3200 series		Y				Y	Y	Y			Y	
	Closed/Open Frame Configured Monitor : IDS31 series		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Proflat Monitor : IDP31 series						Y						
	Digital Signage Display : DSD-3000 series												
	Ultra Widescreen Signal Display : DSD-5000 series												
	Display Kit LVDS : IDK-1000 series		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Brightness	High Brightness Display Kit : IDK-2000 series			Y	Y	Y	Y	Y	Y	Y		Y	
	Regular Brightness		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Touch	Analogue Resistive Touch							Y	Y	Y		Y	
	Surface Acoustic Wave			Y				Y	Y	Y		Y	
	Surface Capacitive		Y	Y	Y			Y	Y	Y	Y	Y	Y
	Muti-touch PCT		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Others	Anti-reflective Cover Glass		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Outline Dimension(mm)			Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Wide Temperature				Y			Y	Y	Y		Y	

		Diagonal Size		18.5"W	19"	21.5"	19"P	24"	27"	28"P	32"	38"P	42"	55"		
Feature		Industrial grade 4:3 and wide format			Stretched format		Large Size		Stretched format		Large Size		Stretched format		Large Size	
Product Range	Open Frame Monitor : IDS-3100 series		Y	Y	Y											
	Panel Mount Monitor : IDS-3200 series			Y												
	Closed/Open Frame Configured Monitor : IDS31 series		Y	Y	Y	Y	Y	Y			Y		Y	Y		
	Proflat Monitor : IDP31 series			Y												
	Digital Signage Display : DSD-3000 series										Y			Y	Y	
	Ultra Widescreen Signal Display : DSD-5000 series										Y		Y			
	Display Kit LVDS : IDK-1000 series		Y	Y	Y	Y					Y					
Brightness	High Brightness Display Kit : IDK-2000 series			Y	Y					Y		Y				
	Regular Brightness		Y	Y	Y	Y	Y	Y	Y		Y		Y	Y		
Touch	Analogue Resistive Touch		Y	Y	Y											
	Surface Acoustic Wave			Y	Y											
	Surface Capacitive			Y	Y	Y										
	Muti-touch PCT		Y	Y	Y	Y				Y	Y	Y	Y	Y		
Others	Anti-reflective Cover Glass		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Outline Dimension(mm)		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Wide Temperature			Y												

# Advantech Global Services and Support



Industrial grade products at competitive cost



Strict revision control and design reliability



Global logistics and RMA services with local support



Product longevity up to 3-5 years and superior warranty/service options



Customized embedded OS and BIOS services



Partnership with multiple software companies

## Regional Service & Customization Centers

### China

Kunshan  
86-512-5777-5666

### Taiwan

Taipei  
886-2-2792-7818

### Netherlands

Eindhoven  
31-40-267-7000

### Poland

Warsaw  
48-22-33-23-740 / 41

### USA/ Canada

Milpitas, CA  
1-408-519-3898

## Worldwide Offices

### Greater China

#### China

Toll Free	800-810-0345
Beijing	86-10-6298-4346
Shanghai	86-21-3632-1616
Shenzhen	86-755-8212-4222
Chengdu	86-28-8545-0198
Hong Kong	852-2720-5118

#### Taiwan

Toll Free	0800-777-111
Neihu	886-2-2792-7818
Xindian	886-2-2218-4567
Taichung	886-4-2378-6250
Kaohsiung	886-7-229-3600

### Asia Pacific

#### Japan

Toll Free	0800-500-1055
Tokyo	81-3-6802-1021
Osaka	81-6-6267-1887

#### Korea

Toll Free	080-363-9494
Seoul	82-2-3663-9494

#### Singapore

Singapore	65-6442-1000
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#### Malaysia

Toll Free	1800-88-1809
Kuala Lumpur	60-3-7725-4188
Penang	60-4-537-9188

#### Indonesia

Jakarta	62-21-7511939
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#### Thailand

Bangkok	66-2-248-3140
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#### India

Toll Free	1-800-425-5070
Pune	91-20-3948-2075
Bangalore	91-80-2545-0206

#### Australia

Toll Free	1300-308-531
Melbourne	61-3-9797-0100
Sydney	61-2-9476-9300

### Europe

Toll Free	00800-2426-8080
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#### Germany

Munich	49-89-12599-0
Hilden / D'ordorf	49-2103-97-885-0

#### France

Paris	33-1-4119-4666
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#### Italy

Milano	39-02-9544-961
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#### Benelux & Nordics

Breda	31-76-5233-100
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#### UK

Reading	44-0118-929-4540
London	44-0208-836-9730

#### Poland

Warsaw	48-22-33-23-740 / 41
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#### Russia

Toll Free	8-800-550-01-50
Moscow	7-495-644-0364
St. Petersburg	7-812-332-5727

### Americas

#### North America

Toll Free	1-888-576-9668
Cincinnati	1-513-742-8895
Milpitas	1-408-519-3898
Irvine	1-949-420-2500

#### Brazil

Toll Free	0800-770-5355
Saude-São Paulo	55-11-5592-5355

#### Mexico

Toll Free	1-800-467-2415
Mexico City	52-55-6275-2777

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